

Privacy Policy

1. Introduction

This Privacy Policy explains how personal data is collected, used, and protected when you visit the ORQUESTRA project website (<https://www.orqestra-edf.eu/>) and when you subscribe to our newsletter.

The ORQUESTRA project has received funding from the European Defence Fund 2024 Programme under Grant Agreement No. 101224573.

We are committed to processing personal data in accordance with the General Data Protection Regulation (EU) 2016/679 (“GDPR”) and applicable national data protection laws.

2. Data Controller

The Data Controller responsible, on behalf of the ORQUESTRA consortium, for the processing of personal data through this website is:

National Infrastructures for Technology and Research S.A. and the distinctive title “GRNET S.A.”, with registered office in 7, Kifisias Avenue, 115 23, Athens, Greece.
Email: contact@orqestra-edf.eu

3. What Personal Data We Collect

3.1 When Visiting the Website

When you visit our website, we may collect:

- IP address
- Browser type and version
- Device information
- Pages visited
- Date and time of access
- This data is collected automatically through cookies¹, and Matomo analytics.

3.2 Newsletter Subscription

When you subscribe to our newsletter, we collect:

- Email address (mandatory)
- First name (optional)
- Last name (optional)
- Organization (optional)
- We only use this data to send ORQUESTRA-related communications and updates.

4. Purpose and Legal Basis of Processing

4.1 Website Operation

Purpose: To ensure proper functioning, security, and improvement of the website.

Legal basis: Article 6(1)(f) GDPR – Legitimate interest.

4.2 Newsletter Communications

Purpose: To send updates, news, and information regarding the ORQUESTRA project and related activities.

¹ See ORQUESTRA’s cookies policy

Legal basis: Article 6(1)(a) GDPR – Your explicit consent.

You may withdraw your consent at any time by:

- Clicking the unsubscribe link in any newsletter email
- Contacting us at info[at]
- Withdrawal does not affect the lawfulness of processing before withdrawal.

5. Data Retention

Newsletter data is stored for as long as you remain subscribed.

If you unsubscribe, your data will be deleted within a reasonable period unless legal obligations require retention.

Analytics data is retained according to Matomo Analytics.

6. Data Processors and Third Parties

We use trusted service providers to operate our website:

6.1 Newsletter Service

The newsletter functionality is operated using the Moosend platform.

Data Controller's Contact Details:

- General contact for the ORQUESTRA Newsletter: contact@orqestra-edf.eu
- Operational contact for this processing of personal data for the ORQUESTRA Newsletter:

GRNET's Marketing & Communication Department - marcomms@admin.grnet.gr

Data Processor:

«Moosend Ltd»

More detailed information for each application from the other, the Terms of Use and Protection of the required applications in its application:

<https://moosend.com/trust/privacy-policy/>

As part of the technical support from the data processor, the personal data being processed are:

- First Name
- Surname
- Email address
- Name of Company / Organisation
- Organisation Type ((selection from drop down menu: Public Sector, Private Company, Consortium Partner, Supporting Organisation, Other)
- History of emails that have been sent
- Timestamp of subscribing/logs of providing the consent.

Data subjects have the right to withdraw their consent at any time, without affecting the lawfulness of processing based on consent before its withdrawal. The withdrawal of consent can be easily executed through a dedicated "**unsubscribe**" link provided at the footer of every newsletter and/or communication.

«Moosend Ltd» processes personal data on our behalf in accordance with its Data Processing Agreement and GDPR requirements.

6.2 Matomo Analytics

This website uses matomo analytics, a privacy-focused, open-source web analytics software platform.

Matomo Analytics uses cookies to collect information about website usage, which helps analyse traffic and improve the user experience. To ensure the highest level of privacy and strict compliance with the General Data Protection Regulation (GDPR), IP anonymisation is enabled by default.

The data collected through Matomo is securely hosted and remains under the exclusive control of the Data Controller.

7. Cookies

For detailed information about the cookies used on this website, please refer to our [Cookie Policy].

Non-essential cookies (such as analytics cookies) are activated only after you provide explicit consent via the cookie banner or settings.

8. Data Subject Rights

Under GDPR, you have the right to:

- Access your personal data
- Rectify inaccurate data
- Request erasure (“right to be forgotten”)
- Restrict processing
- Object to processing
- Data portability
- Withdraw consent at any time
- Lodge a complaint with a supervisory authority

To exercise your rights, contact us at: contact@orquestra-edf.eu

9. Data Security

GRNET SA, acting on behalf of the ORQUESTRA Consortium, implements appropriate technical and organizational measures to protect personal data against unauthorized access, loss, misuse, or alteration.

While we strive to protect personal data, no method of transmission over the Internet is 100% secure.

10. International Transfers

Where personal data is transferred outside the European Economic Area (EEA), appropriate safeguards are applied in accordance with GDPR requirements.

11. Updates to this Privacy Policy

We reserve the right to update this Privacy Policy at any time. Any changes will be published on this page with an updated revision date.

We encourage users to review this Privacy Policy periodically.

12. Contact:

For any questions or clarifications regarding the present Privacy Statement and as well as in the event of any violation related to personal data issues, “users” may contact the Data Protection Officer (DPO) of GRNET SA at the e-mail address: dpo@grnet.gr.

13. Recourse/Complaint

In the event that user request is not satisfied, the user may at any time address to/ file recourse with the Competent Supervisory Authority, namely the Hellenic Data Protection Authority: <https://www.dpa.gr>.